

EatSafe: Evidence and Action Towards Safe, Nutritious Food

COVID-19 Impacts on Traditional Food Market Bulletin Summaries

July – December 2021

Developed by EatSafe, the summaries contained in this document provide insights into the behaviors and daily decisions made by vendors and consumers in two traditional food markets in Beira (Maquinino and Munhava Municipal Markets). Issues are as follows:

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For more details on EatSafe program activities, visit <u>gainhealth.org/EatSafe</u> or contact <u>EatSafe@gainhealth.org</u>.

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Bulletin Issue 1: July 31, 2021

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and distancing between people. It also recommends washing hands frequently, avoid handshakes, etc. In line with those guidelines, the percentage of consumers who understand how to protect themselves, fortunately, remains high: wearing masks (87.5%), frequent handwashing (85%), and using hand sanitizer (70%) are the top measures. All vendors are using protective measures (100% in both rounds). Top measures used by vendors include masks (100%), frequent handwashing (72.5%), and using hand sanitizer (35%).
- Overall, consumers are still concerned with shopping at the market (100% vs. 92.5% in the previous round). Contracting COVID-19 (100%), people not following protective measures (77.5%), and not trusting the market to take protective measures (72.5% vs. 35% in the previous round) are still the top concerns.
- Most consumers (95%) are still reporting modified shopping behaviors overall. Top changes in shopping behavior are shopping less often (82.5%), spending less time in the market (80%), and increasing demand for cleanliness (67.5%).
- Vendors continue reporting decreased customers (80%), decreased sales (70%) and difficulty finding products (17.5%) as top impacts.
- Overall, fewer consumers are reporting a decrease in the availability of food with almost all reporting that found enough of all commodities.
- Among measures implemented by markets, consumers keep mentioning handwashing/sanitizer stations (77.5%), mandatory mask use for consumers (87.5% vs. 67.5% in the previous round), and vendors (70%) as the most useful, but less communication on COVID-19 (27.5% vs. 47.5% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (85%), mandatory mask use for vendors (92.5% vs. 77.5% in the previous round) and consumers (67.5%), and regular communication on COVID-19 (45%) as the most useful, but less demand for cleanliness (2.5% vs. 52,5% in the previous round).

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and distancing between people. It also recommends washing hands frequently, avoids handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (92.5%), frequent handwashing (97.5%), and using hand sanitizer (90%) are the top measures. All vendors are using protective measures (100% in both rounds). Top measures used by vendors include masks (100%), frequent handwashing (90%), distancing (72.5%), and increased cleaning of surfaces (55%).
- Overall, consumers are still concerned with shopping at the market (100% vs. 97.5% in the previous round). Contracting COVID-19 (100%) is still the top concern.
- All consumers are reporting modified shopping behaviors. Top changes in shopping behavior are shopping less often (77.5%), spending less time in the market (62.5%).
- Vendors continue reporting decreased customers (90%), decreases sales (67%), difficulty accessing financing (55%), and increased prices from suppliers (47.5%) as top impacts, but fewer issues accessing products to sell (30% vs. 50%).
- Overall, no consumers are reporting a decrease in the availability of food with all reporting that found enough of all commodities.
- Among measures implemented by markets, consumers keep mentioning handwashing/sanitizer stations (97.5%), and mandatory mask use for consumers which increased (90% vs. 55% in the previous round) as the most useful. They are also reporting an increase in mandatory mask use for vendors (from 7.5% to 55%) and less market cleaning (42.5% vs. 27.5% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (97.5%), mandatory mask use for vendors (82.5% vs. 22.5% in the previous round) and consumers (65% vs 50% in the previous round), and market cleaning (62.5% vs. 47.5% in the previous round) as the most useful.

Methodology: The KFMW/EatSafe market survey was designed to provide timely information on vendor and consumer's attitudes and behavior in informal markets in response to the COVID-19 pandemic in Mozambique. The survey is carried

out in the Maquinino and Munhava traditional food markets in Beira. 80 consumers and vendors (40 each) are surveyed every two weeks in each market. Consumers and vendors were randomly selected in each market. The survey questionnaire was scripted in ODK and uploaded in the Kobo App. Interviewers administer the survey using the ODK collect App on their tablet, which syncs to the Project Kobo account. After data collection, the aggregated data are downloaded from Kobo and analyzed using STATA. Surveys are conducted in complete adherence to global guidelines on COVID-19 prevention and control.

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Bulletin Issue 2: August 31, 2021

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures the use of
 masks in public places and distancing between people. It also recommends washing hands frequently, avoids
 handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves
 remains high: wearing masks (80%) and using hand sanitizer (70%) are the top measures. Top measures used by
 vendors include masks (97.5%), frequent handwashing (70%), and using hand sanitizer (30%).
- Overall, consumers are still concerned with shopping at the market (100%). Contracting COVID-19 (100%), other people not following protective measures (40% vs. 65% in the previous round), and not trusting the market to take protective measures (37.5% vs. 52.5% in the previous round) are still the top concerns.
- All consumers are still reporting modified shopping behaviors. Top changes in shopping behavior are: shopping less often (85%), spending less time in the market (75%), and increased hygiene measures (42.5%), but fewer consumers are shopping less often (32.5% vs. 57.5% in the previous round) and demand for cleanliness behavior from vendors (7.5% vs. 40% in the previous round).
- Vendors continue reporting decreased customers (92.5% vs. 72.5% in the previous round), decreased sales (92.5%), and an increase in prices of products (25%) as top impacts of COVID-19 on their business.
- Overall, fewer consumers (2.5%) are reporting a decrease in the availability of food with almost all reporting that found enough of all commodities.
- Among the measures implemented by markets, consumers keep mentioning handwashing/sanitizer stations (100% vs. 80% in the previous round), mandatory mask use for consumers and vendors (100%), changes in market hours (72.5% vs. 17.5% in the previous round) and regular communication on COVID-19 (35% vs. 5% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (90%), mandatory mask use for consumers and vendors (92.5%), change in the market hours (52.5% vs. 20%), and regular communication on COVID-19 (20% vs. 7.5% in the previous round).

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures the use of masks in public places and distancing between people. It also recommends washing hands frequently, avoids handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (90%), frequent handwashing (97.5%), using hand sanitizer (95%), maintain distance (97.5%), and wear gloves (67.5% vs. 82.5% in the previous round) are the top measures. All vendors are using protective measures (100% in both rounds). Top measures used by vendors include distancing (100% vs. 75% in the previous round), wearing masks (97.5%), cleaning surfaces (97.5%), wearing gloves (97.5%), offering mobile money option (90%), and frequent handwashing (77.5%). Overall, compared to the Maquinino Market, consumers and vendors of this market are implementing more measures.
- Overall, consumers are still concerned with shopping at the market (100%). Contracting COVID-19 (100%), shops closing (85%), food not being available (65% vs. 82.5% in the previous round), and not trusting the market to take protective measures (55%) are still the top concern.
- All consumers are still reporting modified shopping behaviors. Top changes in shopping behavior are shopping less often (100%), spending less time in the market (95%), avoid peak shopping hours (95%), increased demand for

cleanliness behaviors from vendors (90% vs. 45% in the previous round), and demand for more flexible hours (82.5%). Overall, compared to the Maquinino Market, consumers and vendors of this market are implementing more measures.

- Vendors continue reporting difficulty finding products (100%), transporting products (100%), accessing equipment (100%), accessing financing (95%), and decreased customers (95%) as top impacts of COVID-19 on their business.
- No consumers are reporting a decrease in the availability of food with all reporting that found enough of all commodities or not buying some commodities.
- Among the measures implemented by markets, consumers keep mentioning handwashing/sanitizer stations (100%), cleaning market with disinfectant (100%), mandatory mask use for consumers (97.5%), mandatory mask use for vendors (95%), and mandating distancing (82.5% vs. 42.5% in the previous round) as the most useful. Vendors keep mentioning handwashing/sanitizer stations (100%), mandatory mask use for consumers and vendors (97.5%), cleaning market with disinfectants (95%), and mandating distancing (92.5%) as the most useful implemented measures.

Methodology: The KFMW/EatSafe market survey was designed to provide timely information on vendor and consumer's attitudes and behavior in informal markets in response to the COVID-19 pandemic in Mozambique. The survey is carried out in the Maquinino and Munhava traditional food markets in Beira. 80 consumers and vendors (40 each) are surveyed every two weeks in each market. Consumers and vendors were randomly selected in each market. The survey questionnaire was scripted in ODK and uploaded in the Kobo App. Interviewers administer the survey using the ODK collect App on their tablet, which syncs to the Project Kobo account. After data collection, the aggregated data are downloaded from Kobo and analyzed using STATA. Surveys are conducted in complete adherence to global guidelines on COVID-19 prevention and control.

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Bulletin Issue 3: September 30, 2021

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (97.5%) and using hand sanitizer (92.5%) are the top measures, but fewer consumers are washing hands frequently (10% vs. 37.5% in the previous round). Vendors continue wearing masks (95%) and washing hands frequently (95% vs. 62.5% in the previous round), but fewer are using hand sanitizer (50% vs. 22.5%) and offering mobile money option (62.5% vs. 22.5%).
- Overall, consumers are still concerned while shopping in the market (100%). Contracting COVID-19 (100%), other people not following protective measures (35%), and not trusting the market to take protective measures (42.5%) are still the top concerns.
- All consumers are still reporting changes in their shopping behaviors. Top changes include reduced frequency of shopping (92.5%), spending less time in the market (67.5%), shopping closer to home (77.5%), and shopping less often but buying more food (60%).
- Vendors continue reporting a decrease in the number of customers (97.5%) and decreased volume of sales (97.5%) as the top impacts of COVID-19 on their business, but fewer are reporting an increase in the prices of the products (12.5% vs. 32.5% in the previous round).
- Overall, fewer consumers (2.5%) are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (97.5%) and mandatory use of masks by consumers and vendors (100%) as most useful, but fewer consumers are reporting changes in market hours (37.5% vs. 77.5% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (90%) and mandatory use of masks by vendors (100%) as the most useful measures taken by the market, but fewer vendors are reporting changes in the market hours (40% vs. 77.5% in the previous round).

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (97.5% vs. 75% in the previous round), frequent handwashing (95%), using hand sanitizer (90% vs. 32.5% in the previous round), and social distancing (100% vs. 50% in the previous round) are the top measures, but fewer consumers are avoiding handshakes (7.5% vs. 42.5% in the previous round). All vendors are using protective measures. Top measures practiced by vendors include frequent handwashing (100%), wearing masks (90%), social distancing (95% vs. 70% in the previous round), using hand sanitizer (92.5% vs. 10% in the previous round), and increased cleaning surfaces (60% vs. 45% in the previous round). Overall, compared to the Maquinino Market, consumers and vendors in this market are implementing more measures.
- Overall, consumers are still concerned while shopping in the market (100%). Contracting COVID-19 (100%), food not being available (22.5%), and vendors getting sick and shops closing (17.5%) are the top concerns.

- More consumers are reporting changes in their purchasing behavior because of COVID-19 (100% vs. 82.5% in the previous round). Top changes include shopping less often (97.5% vs. 75% in the previous round), increased demand for cleanliness behaviors from vendors (80% vs. 35% in the previous round), and avoiding peak shopping hours (65%), but fewer consumers are reporting spending less time in the market (35% vs. 62.5% in the previous round).
- Vendors are reporting a decrease in the number of customers (100%), difficulties accessing financing (97.5% vs. 75% in the previous round), and decreased volume of sales (80% vs. 12.5% in the previous round) as the top impacts of COVID-19 on their business, but less are reporting difficulties finding products (27.5% vs. 62.5% in the previous round).
- Overall, no consumers are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks by consumers (60% vs. 87.5% in the previous round) as the most useful measures. Also, more consumers are reporting cleaning market with disinfectants (72.5% vs. 37.5%) and mandating distancing (77.5% vs. 32.5%) as the most useful. Vendors keep mentioning handwashing/sanitizer stations (100%), mandatory use of masks by consumers (87.5% vs. 57.5%), cleaning market with disinfectants (92.5% vs. 55%), mandating social distancing (55%), and mandatory use of masks by vendors (52.5%) as the most useful measures taken by the market.

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Bulletin Issue 4: October 31, 2021

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (95%), using hand sanitizer (100%), and distancing (50%) are the top measures, but more consumers are avoiding handshakes (40% vs. 20% in the previous round). Vendors continue wearing masks (97.5%), washing hands frequently (100%), and more vendors are offering mobile money options (82.5% vs. 47.5% in the previous round) and distancing (62.5% vs. 47.5%), but fewer are using hand sanitizer (5% vs. 25%).
- Overall, consumers are still concerned when shopping in the market (100%). Contracting COVID-19 (100%), other people not following protective measures (35%), and not trusting the market to take protective measures (30%) are still the top concerns.
- All consumers are still reporting changes in their shopping behaviors. Top changes include reduced frequency of shopping (87.5%), spending less time in the market (77.5%), shopping closer to home (77.5%), and shopping less often but buying more food (77.5%).
- All vendors are still reporting impacts of COVID-19 on their business. Decrease in the number of customers (100%) and decreased volume of sales (100%) are the top impacts of COVID-19 on their business, but more are reporting an increase in the prices of the products (60% vs. 37.5% in the previous round), and prices changing often (50% vs. 30%).
- Overall, fewer consumers (2.5%) are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks by consumers (92.5%) as the most useful. They are also mentioning a change in the market hours (50%), but fewer consumers are reporting mandatory use of masks by vendors (7.5% vs. 35% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (82.5% vs. 97.5% in the previous round), mandatory use of masks by vendors (92.5%) as the most useful measures taken by the market. They are also mentioning a change in the market hours (60%), but fewer vendors are reporting mandatory use of masks by consumers (2.5% vs. 35% in the previous round).

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: frequent handwashing (100%), wearing masks (97.5%), avoiding handshakes (92.5% vs. 67.5% in the previous round), and social distancing (65% vs. 22.5% in the previous round) are the top measures. All vendors are using protective measures. Top measures practiced by vendors are wearing masks (100%), frequent handwashing (95%), social distancing (77.5% vs. 27.5% in the previous round) and reminding customers about social distancing (72.5% vs. 32.5% in the previous round). Overall, compared to the Maquinino Market, consumers and vendors in this market are implementing more measures.
- Overall, consumers are still concerned when shopping in the market (97.5%). Contracting COVID-19 (97.5%) is the top concern.

- Most consumers (97.5%) are reporting changes in their purchasing behavior because of COVID-19. Top changes are shopping less often (82.5%), spending less time in the market (75% vs. 32.5% in the previous round), and avoiding peak shopping hours (62.5%).
- All vendors are still reporting impacts of COVID-19 on their business. They are reporting a decrease in the number of customers (100%), decreased volume of sales (65% vs. 10% in the previous round), increased prices of products from suppliers (60%), prices changing often (57.5%), and difficulty accessing financing (42.5%) as the top impacts.
- Overall, no consumers are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks by consumers (100%) as the most useful measures, but fewer consumers are reporting mandatory use of masks for vendors (10% vs. 50% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (100%), mandatory use of masks by vendors (77.5% vs. 60% in the previous round), mandatory use of masks by consumers (57.5%), and increased demand for cleanliness behavior from vendors (45%) as the most useful measures taken by the market.

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Bulletin Issue 5: November 30, 2021

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (100%), using hand sanitizer (92.5%), distancing (97.5%), and avoiding handshakes (80%) are the top measures. Vendors continue wearing masks (97.5%), washing hands frequently (95%), and more vendors are offering mobile money options (70% vs. 45% in the previous round) and distancing (87.5% vs. 72.5%).
- Overall, consumers are still concerned when shopping in the market (100%). Contracting COVID-19 (100%), not trusting the market to take protective measures (55% vs. 40% in the previous round), and other people not following protective measures (42.5%) are still the top concerns.
- All consumers are still reporting changes in their shopping behaviors. Top changes include spending less time in the market (97.5%), reduced frequency of shopping (87.5%), shopping closer to home (77.5%), and shopping less often but buying more food (75%).
- All vendors are still reporting impacts of COVID-19 on their business. Decrease in the number of customers (100%), decreased volume of sales (100%), increase in the prices of the products (65%), and prices changing often (65%) are the top impacts of COVID-19 on their business.
- Overall, no consumer reported a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks by consumers (95%) as the most useful measures. They are also mentioning a change in the market hours (32.5%). Vendors keep mentioning handwashing/sanitizer stations (100%), mandatory use of masks by vendors (100%) as the most useful measures taken by the market. They are also reporting changes in the market hours (42.5%).

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: frequent handwashing (100%), wearing masks (92.5%), avoiding handshakes (80%), and distancing (85% vs. 51.3% in the previous round) are the top measures. All vendors are using protective measures. Top measures practiced by vendors are wearing masks (100%), frequent handwashing (97.5%), distancing (80%), and reminding customers about social distancing (60%), but fewer vendors are avoiding handshakes (7.5% vs. 55% in the previous round). Overall, compared to the Maquinino Market, consumers in this market are implementing more measures.
- Overall, consumers are still concerned when shopping in the market (100%). Contracting COVID-19 (100%) is the top concern.
- All consumers are reporting changes in their purchasing behavior because of COVID-19. Top changes include shopping less often (85%), spending less time in the market (62.5%), and avoiding peak shopping hours (45%).
- All vendors are still reporting impacts of COVID-19 on their business. They are reporting a decrease in the number of customers (100%), decreased volume of sales (80% vs. 57.5% in the previous round), difficulty accessing financing (67.5%), and difficulty transporting products (60%) as the top impacts, but fewer vendors are reporting an increase in

the prices of products from suppliers (37.5% vs. 65% in the previous round) and prices changing often (32.5% vs. 50% in the previous round).

- Overall, no consumers are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks for consumers (87.5%) as the most useful measures. Vendors keep mentioning handwashing/sanitizer stations (97.5%), mandatory use of masks for vendors (82.5% vs. 47.5% in the previous round), and mandatory use of masks for consumers (30%) as the most useful measures taken by the market.

Methodology: The KFMW/EatSafe market survey was designed to provide timely information on vendor and consumer's attitudes and behavior in informal markets in response to the COVID-19 pandemic in Mozambique. The survey is carried out in the Maquinino and Munhava traditional food markets in Beira. 80 consumers and vendors (40 each) are surveyed every two weeks in each market. Consumers and vendors were randomly selected in each market. The survey questionnaire was scripted in ODK and uploaded in the Kobo App. Interviewers administer the survey using the ODK collect App on their tablet, which syncs to the Project Kobo account. After data collection, the aggregated data are downloaded from Kobo and analyzed using STATA. Surveys are conducted in complete adherence to global guidelines on COVID-19 prevention and control.

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Bulletin Issue 6: December 16, 2021

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (100%), using hand sanitizer (100%), and distancing (92.5%) are the top measures, but fewer are avoiding handshakes (67.5% vs. 82.5% in the previous round). Vendors continue wearing masks (97.5%), washing hands frequently (92.5%), offering mobile money options (77.5%), and avoiding handshakes (55% vs. 20% in the previous round), but less are maintaining distance (77.5% vs. 95% in the previous round) and modifying selling hours (30% vs. 50%).
- Overall, consumers are still concerned when shopping in the market. Contracting COVID-19 (100%), not trusting the market to take protective measures (60%), and other people not following protective measures (35%) are still the top concerns.
- All consumers are still reporting changes in their shopping behaviors. Top changes include spending less time in the market (100%), reduced frequency of shopping (87.5%), shopping less often but buying more food (82.5%), shopping closer to home (77.5%), and purchasing from a new vendor (50%).
- All vendors are still reporting impacts of COVID-19 on their business. Decrease in the number of customers (97.5%), decreased volume of sales (100%), and an increase in the prices of the products (57.5%) are the top impacts of COVID-19 on their business, but fewer are reporting that prices are changing often (40% vs. 67.5% in the previous round) and difficulties finding products (17.5% vs. 42.5%).
- Only 2.5% (R11) of consumers reported a decrease in the availability of food (eggs).
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks by consumers (100%) as the most useful measures, but less are reporting changes in the market hours (50% vs. 65% in the previous round). Vendors keep mentioning mandatory use of masks by vendors (100%), handwashing/sanitizer stations (85% vs. 100% in the previous round), regular communication on COVID-19 (75% vs. 92.5%), increased demand for cleanliness behaviors from vendors (67.5% vs. 32.5%), and changes in market hours (52.5% vs. 20%) as the most useful measures taken by the market.

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: frequent handwashing (100%), wearing masks (72.5%), distancing (75%), and avoiding handshakes (55%), and are the top measures. All vendors are using protective measures. Top measures practiced by vendors are frequent handwashing (92.5%), wearing masks (90%), and distancing (80%), but fewer vendors are reminding customers about social distancing (35% vs. 67.5% in the previous round).
- Overall, consumers are still concerned when shopping in the market. Contracting COVID-19 (97.5%) and other people not following protective measures (22.5%) are the top concerns.

- All consumers are reporting changes in their shopping behavior because of COVID-19. Top changes include shopping less often (90%) and spending less time in the market (65%), but fewer are avoiding peak shopping hours (30% vs. 60% in the previous round).
- Most vendors (97.5%) are still reporting impacts of COVID-19 on their business. They are reporting a decrease in the number of customers (95%) and decreased volume of sales (77.5%) as the top impacts, but fewer are reporting difficulties accessing financing (47.5% vs. 62.5% in the previous round) and difficulty transporting products (35% vs. 52.5% in the previous round).
- Overall, no consumers are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%), mandatory use of masks for consumers (70%), and mandatory use of masks for vendors (37.5% vs. 17.5% in the previous round) as the most useful measures. Vendors keep mentioning handwashing/sanitizer stations (92.5%), mandatory use of masks for vendors (65% vs. 80% in the previous round), and mandatory use of masks for consumers (42.5%) as the most useful measures taken by the market.

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Bulletin Issue 7: December 31, 2021

MOZAMBIQUE

Summary - Market #1 (Maquinino Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: wearing masks (100%), using hand sanitizer (100%), distancing (95%), avoiding handshakes (80%), and avoiding crowded areas (50% vs. 32.5% in the previous round) are the top measures. Vendors continue wearing masks (100%), washing hands frequently (100%), maintaining distance (90%), offering mobile money options (82.5%), modifying selling hours (72.5% vs 45% in the previous round), and avoiding handshakes (67.5% vs. 52.5%).
- Overall, consumers are still concerned when shopping in the market. Contracting COVID-19 (100%), not trusting the market to take protective measures (75% vs. 60% in the previous round), and other people not following protective measures (32.5%) are still the top concerns.
- All consumers are still reporting changes in their shopping behaviors. Top changes include spending less time in the market (97.5%), reduced frequency of shopping (95%), shopping less often but buying more food (90%), shopping closer to home (82.5%), and purchasing from a new vendor (67.5%).
- All vendors are still reporting impacts of COVID-19 on their business. Decrease in the number of customers (100%), decreased volume of sales (100%), increase in the prices of the products (97.5%), and prices changing very often (65% vs. 40% in the previous round) are the top impacts of COVID-19 on their business, but fewer are reporting difficulties transporting products (30% vs. 10% in the previous round).
- Fewer consumers reported a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) and mandatory use of masks by consumers (100%) as the most useful measures, but less are reporting changes in the market hours (60% vs. 77.5% in the previous round). Vendors keep mentioning mandatory use of masks by vendors (100%), handwashing/sanitizer stations (95% vs. 70% in the previous round), regular communication on COVID-19 (80%), changes in market hours (90% vs. 65% in the previous round), and increased demand for cleanliness behaviors from vendors (37.5%) as the most useful measures taken by the market.

Summary - Market #2 (Munhava Municipal Market, Beira)

- The ongoing national government guidelines for COVID-19 prevention mandates, among other measures, the use of masks in public places and social distancing between people. It also recommends washing hands frequently, avoiding handshakes, etc. In line with those guidelines, the percent of consumers who understand how to protect themselves remains high: frequent handwashing (100%), distancing (85% vs. 100% in the previous round), wearing masks (77.5% vs. 100% in the previous round), and avoiding handshakes (70% vs. 97.5%) are the top measures. All vendors are using protective measures. Top measures practiced by vendors include frequent handwashing (100%), distancing (92.5%), wearing masks (90%), reminding customers about social distancing (75% vs. 100% in the previous round), and avoiding handshakes (70% vs. 97.5%) are the top measures.
- Overall, consumers are still concerned when shopping in the market. Contracting COVID-19 (95%) is the top concern.
- Most consumers (97.5%) are reporting changes in their shopping behavior because of COVID-19. Top changes are still shopping less often (92.5%) and spending less time in the market (85%).

- Most vendors (95%) are still reporting impacts of COVID-19 on their business. They are reporting a decrease in the number of customers (95%), decreased volume of sales (92.5%), and difficulties transporting products (67.5%) as the top impacts, but fewer are reporting difficulties accessing financing (55% vs. 72.5% in the previous round), increase in prices from suppliers (22.5% vs. 65% in the previous round), and prices changing very often (22.5% vs. 65% in the previous round). The situation in this market is somewhat opposed to the Maquinino market where more vendors are reporting an increase in prices from suppliers and prices changing very often.
- Overall, no consumers are reporting a decrease in the availability of food.
- Among the measures implemented by the market, consumers keep mentioning handwashing/sanitizer stations (100%) as the most useful measure, but fewer are reporting mandatory use of masks for consumers (75% vs. 100% in the previous round), and mandatory use of masks for vendors (65% vs. 95% in the previous round). On the other hand, consumers are now reporting that the market mandate distancing (65% vs. 0% in the previous round). Vendors keep mentioning handwashing/sanitizer stations (97.5%) as the most useful measure, but fewer are reporting mandatory use of masks for vendors (72.5% vs. 92.5% in the previous round), and mandatory use of masks for consumers (80% vs. 100% in the previous round). On the other hand, more vendors are mentioning that the market mandate distancing (75% vs. 17.5% in the previous round).

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